



**MONEY-BACK GUARANTEE  
Terms and Conditions**

1. This guarantee is applicable to UK, British Islands & Republic of Ireland residents only, excluding employees of Lil-lets (U.K.) Limited, their immediate families or anyone connected with the promotion.
2. If you are not satisfied with the result obtained from using Lil-lets Reusable Applicator we will refund you the actual price paid in accordance with these terms and conditions.
3. Purchase period for refunds is between 24th September 2021 and 31st May 2022.
4. To obtain your refund, complete your details on the form below with a statement of no less than 15 words long of why you are dissatisfied with the results and send, along with your original valid receipt showing the date of your purchase and price paid, to: Lil-lets MBG, P.O. Box 1079, Hemel Hempstead, HP1 1GY.
5. Submissions for refunds which do not include the items listed in 4 above will be rejected and these items will not be refunded. Photocopied, illegible or defaced receipts will not be accepted.
6. Submissions for refunds must be received on or before 30th June 2022. Submissions received after this date will be rejected.
7. Incomplete, illegible or misdirected forms will not be accepted. Proof of posting will not be accepted as proof of delivery. Responsibility cannot be accepted for lost, damaged or delayed forms and/or their contents.
8. Lil-lets will refund the actual purchase price paid by way of cheque for a maximum of 1 product purchased as evidenced by the receipt provided. For the sake of clarity, and for the avoidance of doubt, only one refund is available per household.
9. Lil-lets will be responsible for the postage cost of sending the refund to you but you will be responsible for all other costs associated with the refund process.
10. Lil-lets will endeavour to provide refunds within 28 days of receipt of a valid application.
11. This money back guarantee does not affect your statutory rights.
12. Lil-lets reserves the right to vary these terms and conditions or cancel the promotion at any stage in the event of circumstances arising beyond its control.
13. By submitting a refund request you will be deemed to be bound by and have accepted these terms and conditions.

14. Any personal information provided by the entrants will be used by the Promoter and/or its agents for the purpose of conducting this promotion. The Promoter may disclose entrants' personal information to its contractors and agents to assist in conducting this promotion or communicating with entrants. If you have expressly opted-in to receiving further information from the Promoter, you agree that the Promoter and/or its agents or suppliers may use and store these details to provide you with further information about the Promoter's products and services. All personal information shall be handled in accordance with our privacy policy located here <https://www.lil-lets.com/uk/privacy-policy/>
15. English law applies and the English courts shall have exclusive jurisdiction over any proceedings in connection with this promotion.
16. If any provision is illegal or unlawful then that provision will be disregarded, and all other provisions will still be applicable.

Promoter: Lil-lets UK Limited, 3<sup>rd</sup> Floor Radcliffe House, Blenheim Court, Solihull, B91 2AA  
**(Please do not send any applications to this address.)**



**MONEY-BACK GUARANTEE REQUEST FORM**

We are disappointed to hear that you were not satisfied with our product.

To obtain your refund, complete the form and place in envelope along with your original, valid receipt showing the date of your purchase and price paid and send it to:

**Lil-lets MBG,  
P.O. Box 1079,  
Hemel Hempstead,  
HP1 1GY**

---

**Your Details**

Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

---

Please explain, in a much detail as possible, why you weren't satisfied with Lil-Lets Reusable Applicator (15 words minimum):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please write the cheque payee name in capitals:

I confirm I have read and accepted the Terms and Conditions